REPORT TO: Health & Wellbeing Board

**DATE:** 4 October 2017

**REPORTING OFFICER:** Director of Adult Social Services

PORTFOLIO: Health & Wellbeing

SUBJECT: Care Quality Commission (CQC) - Local System Review (LSR) of

Health & Social Care in Halton

WARD(S): Borough-wide

## 1.0 PURPOSE OF REPORT

1.1 To receive a presentation from Sue Wallace Bonner, Director of Adult Social Services, Halton Borough Council on CQC's recent LSR of Health & Social Care in Halton.

2.0 RECOMMENDATION: That the Board note the contents of the report and associated presentation.

#### 3.0 SUPPORTING INFORMATION

- 3.1 During the Summer, CQC were commissioned by the Secretaries of State for Health and for Communities and Local Government to undertake a programme of targeted system reviews in 12 Local Authority areas; Halton was selected as the first area for one of these LSRs.
- 3.2 The LSRs are aimed at looking at how people move between health and social care, including delayed transfers of care, with a particular focus on people over 65 years old and includes an assessment of commissioning across the interface of health and social care and of the governance systems and processes in place in respect of the management of resources.
- 3.3 The Reviews do not include mental health services or specialist commissioning specifically, however they do look at the experiences of people living with dementia as they travel through the system.
- 3.4 CQC's intention is that these LSRs will provide a useful reflection for each local area highlighting what is working well and where there are opportunities for improving how the system works for people using services.
- 3.5 While the LSRs focus on the interface between health and social care, each system review is focused on a local authority area. As such to ensure a consistent approach to CQC's local engagement they have asked each Borough Council to co-ordinate input from partners from across the health and social care system.
- 3.5 As part of the review the Borough Council worked closely with its key statutory partners

to provide the necessary information and associated documentation requested by the review Team.

CQC spent 7 days in Halton (2 & 3<sup>rd</sup> August and w/b 21<sup>st</sup> August 2017) carrying out various visits, holding a series of focus groups, undertaking case tracking and conducting a variety of interviews.

3.6 At the time of writing this report, we are expecting to receive the written report on the outcome of the review by the 22<sup>nd</sup> September from CQC.

CQC have stated that we will then have the opportunity to check the report for factual accuracy and will need to return it back to them by 2<sup>nd</sup> October.

We will also then have the opportunity to go back to CQC following the outcome of discussions at today's Board, for example in the case the Board wish to challenge any areas of the report etc.

3.7 Following this, the CQC intend to hold a Quality Summit in Halton when they will formally be presenting details of their findings from the Review.

At the time of writing this report, we are still waiting for exact details about the format for the session etc., however the date etc. for the Summit is as follows:-

Date: Wednesday 11th October 2017

Time: 10am – 1pm

Venue: The Bridge Suite, Select Stadium, Widnes

#### 4.0 POLICY IMPLICATIONS

4.1 None associated with this report.

#### 5.0 OTHER/FINANCIAL IMPLICATIONS

5.1 None associated with this report.

## 6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

#### 6.1 **Children & Young People in Halton**

None identified

### 6.2 Employment, Learning & Skills in Halton

None identified

## 6.3 **A Healthy Halton**

All issues outlined in this report and its associated presentation focuses directly on this priority.

#### 6.4 A Safer Halton

None identified

## 6.5 **Halton's Urban Renewal**None identified

## 7.0 RISK ANALYSIS

7.1 None associated with this report.

## 8.0 EQUALITY AND DIVERSITY ISSUES

8.1 None associated with this report.

# 9.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

9.1 None under the meaning of the Act.